



We all travel better

with respect.

A campaign for everyone who travels with us and
for the people who work every day on their behalf.

vlexx.de/wir-alle

Nice to have you here.

We move tens of thousands of people around the states of Rhineland-Palatinate, Hesse and Saarland every day. It takes more than just timetables and technology to make sure that everyone has a good journey. The important thing is how we interact with others along the way.

Most of the time, everything works wonderfully well. People are friendly, considerate and say thank you.

Unfortunately, sometimes it doesn't work quite so well. It then often has an impact on those who work on the railway every day on your behalf. Every incident is one too many.

We want to talk about that. Not by wagging our finger, but on equal terms.

**When we care for each other,
everyone arrives safely.**

From the passenger compartment,
the driver's cab to the customer
service centre ...



**You want to reach your
destination safely.
So do I.**

As a train guard, I am
insulted, threatened or even
attacked while doing my job
on behalf of the passengers.



**You want to be spoken
to in a friendly manner.
So do I.**

Anyone who works here
has to listen to a great deal.
Unfortunately, a smile or a
kind word is all too rare.



**You want to be on time.
So do I.**

I cover tens of thousands
of kilometres for vlexx
every year. Most delays
are not due to issues in
the driver's cab.

... these people want the same as you.



**You want to be heard.
So do I.**

Some conversations start with a greeting, others with yelling. I provide assistance all the same and am grateful for every thank you.



**You want clean trains.
So do I.**

We rarely meet. Yet I play my part every day in making sure that you have a pleasant journey.



You want to enjoy your journey. So do I.

We share a train. A journey. A destination. Everyone will have a relaxed journey by showing consideration towards others.

You want to enjoy your journey. So do your fellow passengers.

The people behind your journey want the same as those next to you. Little gestures make every journey more pleasant for everyone:

- ✓ Your food smells nicest outside.
- ✓ Your luggage travels most easily when it is stowed away properly.
- ✓ Your beats sound best on headphones.
- ✓ Your shoes suit you: especially on the floor.
- ✓ Your waste is ideally placed in the bin.
- ✓ Your telephone call sounds most agreeable when it's quiet.

**And now it's your turn:
Tell us your train story.**



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AI-generated images. Representing everyone who keeps this train running.